

An aerial photograph of Banyan and Lions Park. The park features a large, multi-leafed tree in the center, a paved road with white arrows, and a yellow cylindrical structure on a grassy area. In the background, there are more trees, a building with a white roof, and a residential area.

Community Engagement Summary Report
**Banyan and Lions Park
Beautification Project**

Phase Two September 2023



**Cassowary Coast
REGIONAL COUNCIL**



Engagement Snapshot

2,099

YOUR SAY VIEWS

298

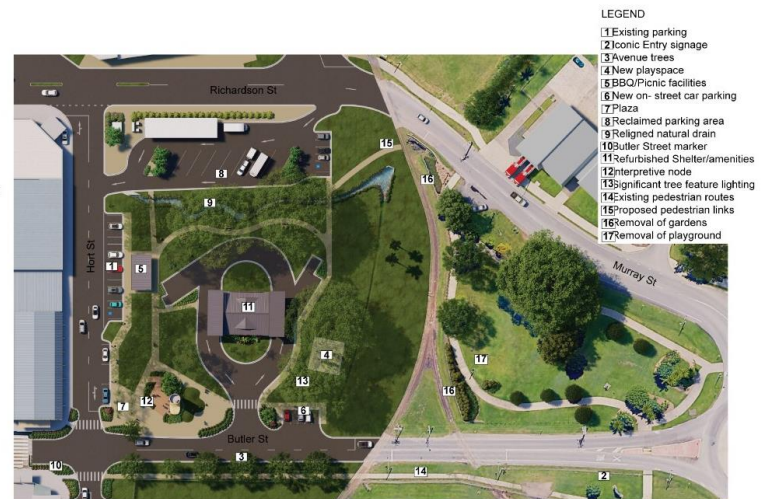
YOUR SAY
CONTRIBUTIONS

88

TULLY SHOW
CONTRIBUTIONS

44

TULLY LIBRARY
CONTRIBUTIONS

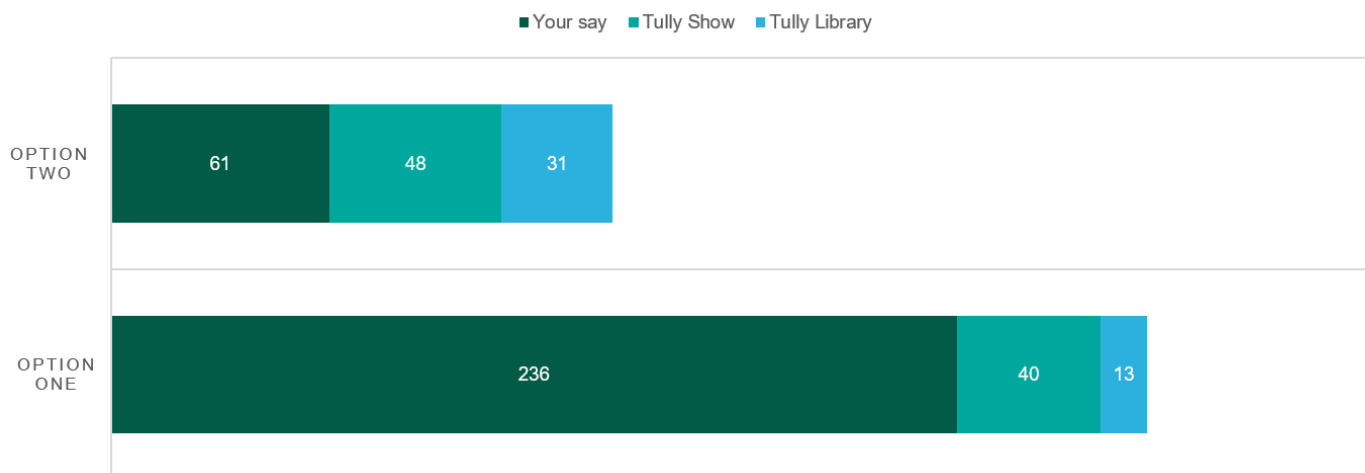


Engagement Summary Snapshot

In summary, the range of engagement platforms used during consultation has been beneficial to the community receiving a considerable amount of contributions during the short engagement period.

The community voted on their preferred design option. Overall, the results showed:

- Option One to relocate the transit centre which received - 289 votes.
- Option Two to re-design the existing transit centre which received - 140 votes



Project Background

Cassowary Coast Regional Council is upgrading Banyan Park, including Lions Park, located at the entrance of Tully.

During Phase One, Council engaged with the community to gain an understanding of the community's ideas, aspirations, and opportunities for Lions and Banyan Park, to inform the design phase of the project.

The intention of this next stage is to present the community with the two designs created based on the community's feedback in phase one and gain an understanding of the preferred design and its features. These designs have key themes that are recognisable by the community and encourage visitors to spend time in Tully.

Engagement Purpose

Public consultation took place from 28 July 2023 to 11 August 2023. Council wanted to understand the community's views on the proposed designs for the key features and layout of Banyan Park.

Proposed Designs

Option One delivers a revitalised approach by making the main space an area for families and visitors to relax and enjoy the surroundings and town entrance. It will still encompass an undercover bus terminal with a modern and safe toilet block.

Option Two encompasses the refurbishment of the current Bus Shelter with minor additions including landscaping around the Gumboot, pathways and improved parking and an upgraded play area.



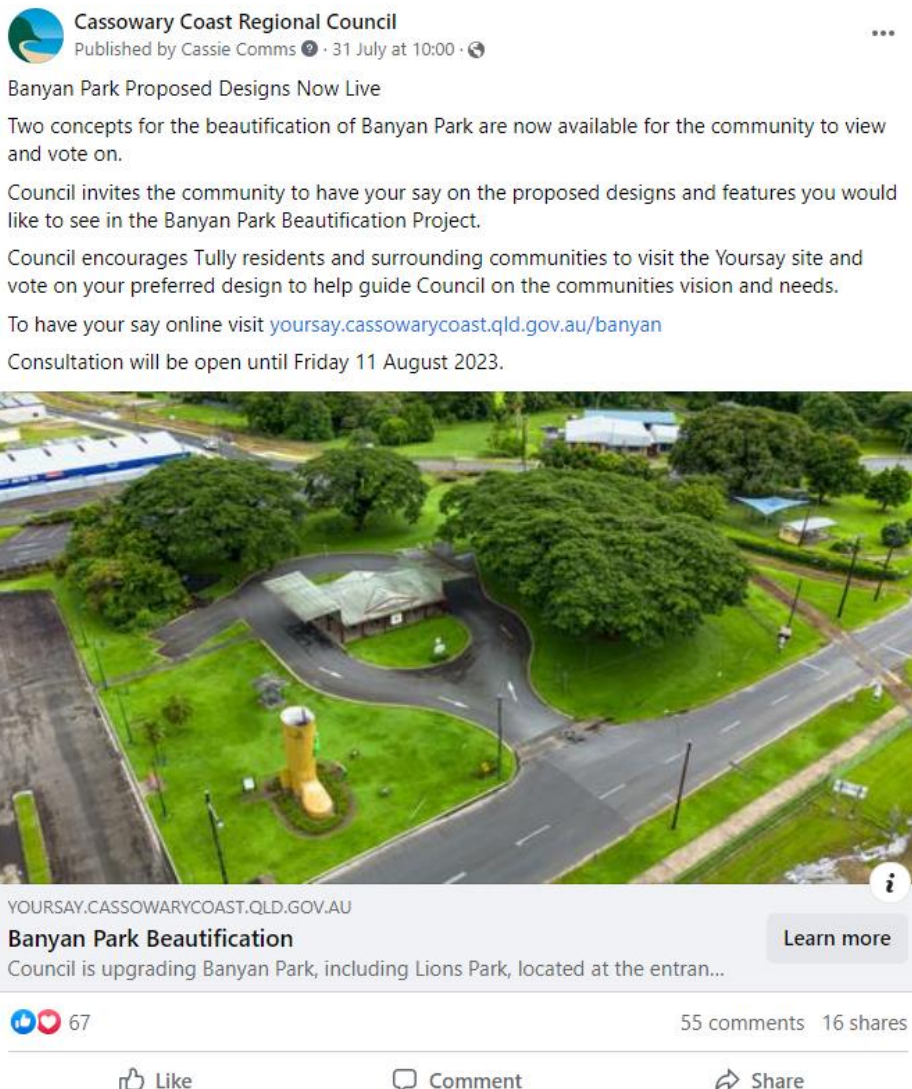
How we Engaged

Council undertook consultation with the Tully community to capture their feedback on the proposed design options.

The community's feedback was received through Council's Your Say Online platform and through paper surveys during the Tully Show and at the Tully Library.

To advise the community of the design phase of consultation, Council undertook a variety of engagement activities through the following platforms:

- Radio advertisements over a two-week period;
- Radio interview with Councillor Millwood;
- Facebook Boosted Post which received a total reach of 7,404, 67 likes, 16 shares, and 55 comments; and
- Information in the Tully Library.

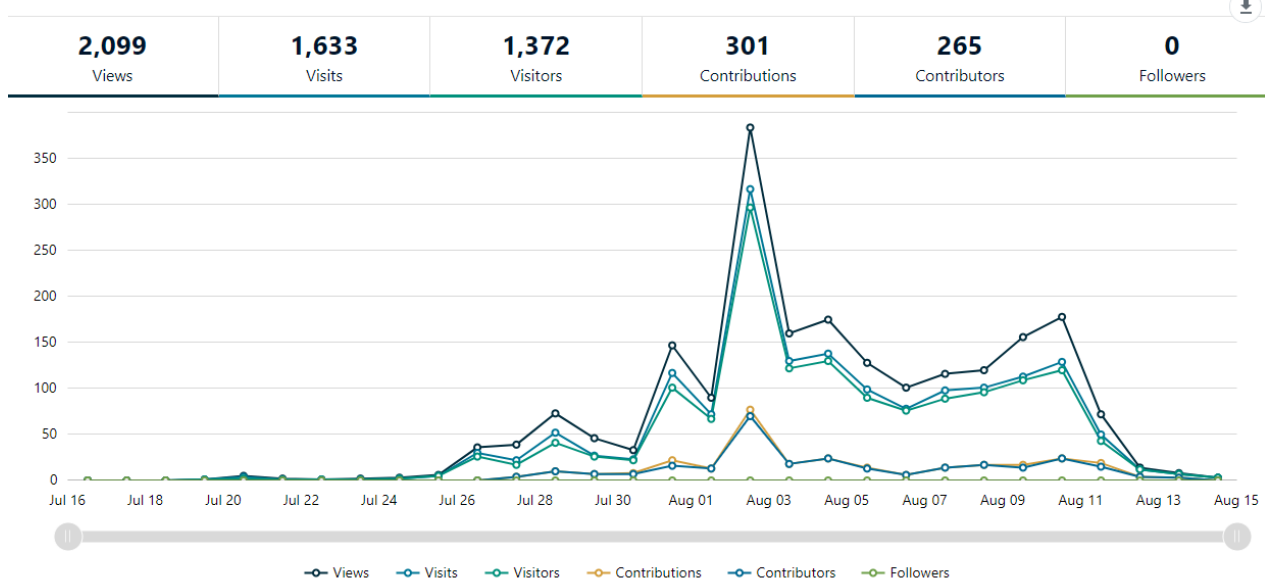


Public Consultation Outcomes

Cassowary Coast Your Say Platform

The Banyan Beautification Your Say site, saw 298 contributions from 265 contributors, which is a considerable engagement outcome for this project. The site saw a total of 2,0989 views from 1,633 individual visitors.

Performance Summary



A full breakdown of feedback from the Your Say survey results in full click icon below.



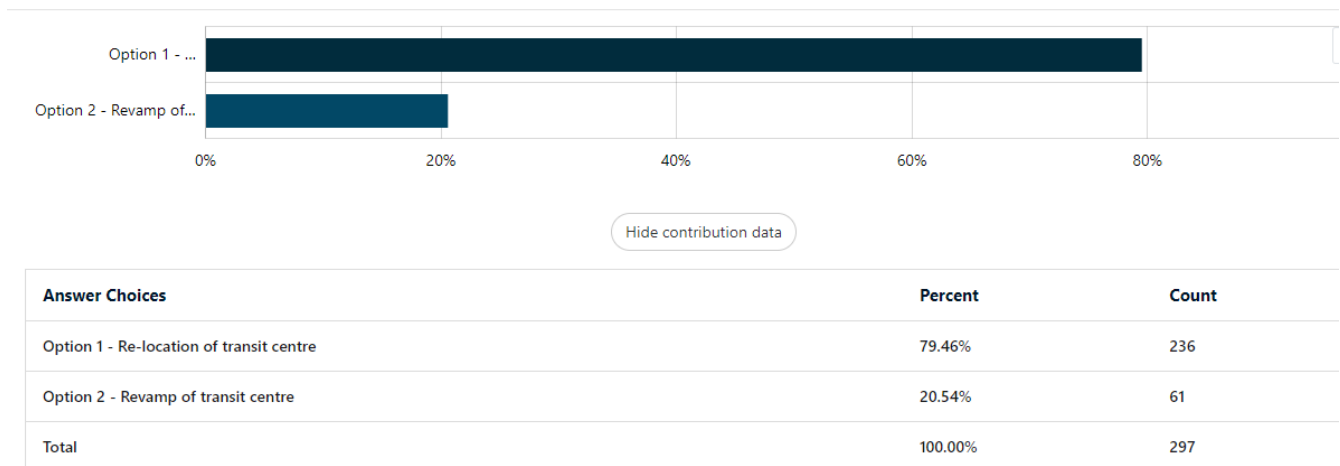
Banyan Park
Yoursay Survey Resu

Proposed Designs – Survey

Two proposed designs were created that incorporate feedback provided by the community. The survey offered the community the opportunity to vote on their preferred design for the future of Banyan Park. 431 survey responses were received online and through the paper surveys. The paper survey was input into an Excel spreadsheet.

Question One – What is your preferred design?

A total of 297 contributions were received with option one receiving 236 votes and option two receiving 61 votes.



Open Question

To ensure Council understood why community members voted for their preferred design, respondents could provide additional feedback through open questions. This potentially provides Council with information to understand the drawcard features and how the design can be further improved to suit community members' needs.

Council also asked the following questions:

- Question Two - What do you like about your chosen design?
- Question Three - What would you improve?

Option One Findings

Where respondents voted for option one, key themes which arose from the responses as to why they voted for this design included:

- Featured and central playground
- Large open space
- Safer play area
- Attractive and appealing entry
- Layout caters for community and travelers.
- Kid and family friendly
- Modern

When asked, how option one design could be improved respondents said:

- Adding shade over the playground for weather
- Additional on-street parking spaces
- Long vehicle / caravan parking added
- Improve bus shelter roof weather friendly
- Addition of lighting / security cameras
- Additional undercover seating & BBQ Areas
- Keep all trees
- Addition of a pump track or waterplay

Option Two Findings

Where respondents voted for option two, key themes which arose from the responses as to why they voted for this design included:

- Affordable / cost effective design
- Features more undercover area
- Transit centre remaining
- Additional parking
- Fit for purpose design

When asked, how option two design could be improved respondents said:

- Remove charging stations
- Additional parking for caravans
- Better playground
- Addition of security/lighting

Tully Show Session– 28 July 2023

An engagement session was held at the Tully Show on 28 July 2023. In total 88 people completed the paper survey during this period.

A total of 88 contributions were received with option one receiving 40 votes and option two receiving 48 votes.

Option One Findings:

Key themes which arose as to why respondents supported this design included:

- More play space / bigger area
- Larger playground
- Safer

Themes for Option One improvements were:

- Lighting
- No sand in playground
- Playground undercover from the weather

Option Two Findings:

Key themes which arose as why respondents supported this design included:

- Bus area is efficient
- Less change / effective

No key themes, or similar feedback was provided, however comments that were made included:

- Clean gardens with low maintenance
- Parking
- More inviting playground
- Prioritise toilets and bins

For a full breakdown of the feedback provided at the Tully Show click the icon below.



Banyan Park - Tully
Show Engagement.›

Email/ Paper feedback

During the engagement period, the Communications and Engagement Team also received several submissions with feedback for the project via email and the Tully Library. This feedback has been captured below:

- *The huge raintrees located in the park are seen to be one of the most attractive transit centres in North Queensland.*
- *Many people are saying 'if it's not broken, why try to fix it'. The building is a solid structure requiring a makeover.*
- *The iconic raintrees in the park should not be harmed by a play area covering the large root system which will compromise the health of the trees.*
- *The proposed barbecue area shows a slanting roof open to the elements rendering it unusable in our climate.*
- *At what cost to safety will many of these changes present with one being, dangerous car parking on busy Butler Street; no provision for suitable parking of caravans as well as the EV Charging Station totally limiting caravans from parking in that area.*
- *The not to scale artist's impressions give false indications of room available to accommodate all the proposed facilities, leaving a misleading impression to vote by.*
- *Additional cover to protect facilities from the weather.*
- *Option Two is easier and less expensive.*
- *Increase parking within the area.*
- *Option Two is easy to drive around but needs more undercover areas for relaxing.*
- *Needs an undercover section for children within the play space.*
- *Option Two highlights a great bus shelter for the elderly and easy to collect people.*
- *Option One has a children's playground but needs more parking and BBQ areas with shelter space.*
- *Addition of traditional owners' artwork.*
- *Disabled-friendly park*
- *Option One design is family-inclusive and the playground is more exciting to look out for tourism. Options of improvement include separate toilet facilities for the bus/park and fencing in the playground with seating for parents/kids.*
- *Consideration for shop parking for the corner businesses near the park. Do not take away existing parking.*

44 contributions through the Tully Library captured 13 votes for Option One and 31 votes for Option 2.

Parking

The feedback provided from both designs highlighted a key theme relating to parking and the EV charging stations. A total of 27 contributors gave feedback on the parking with 6 contributions having direct feedback towards the EV charging stations.

For a full breakdown of the feedback relating to parking and EV charging stations click the icon below.



Banyan Park -
Parking Feedback.xl

Recommendation

The community and engagement report will be presented to internal stakeholders by the Project Manager or delegate. This report is intended to support and inform the final project design. Further engagement will be undertaken as and when required through subsequent project stages.



Cassowary
Coast
REGIONAL
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